



UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE

برنامج الشيخ زايد للإسكان
Sheikh Zayed Housing Programme



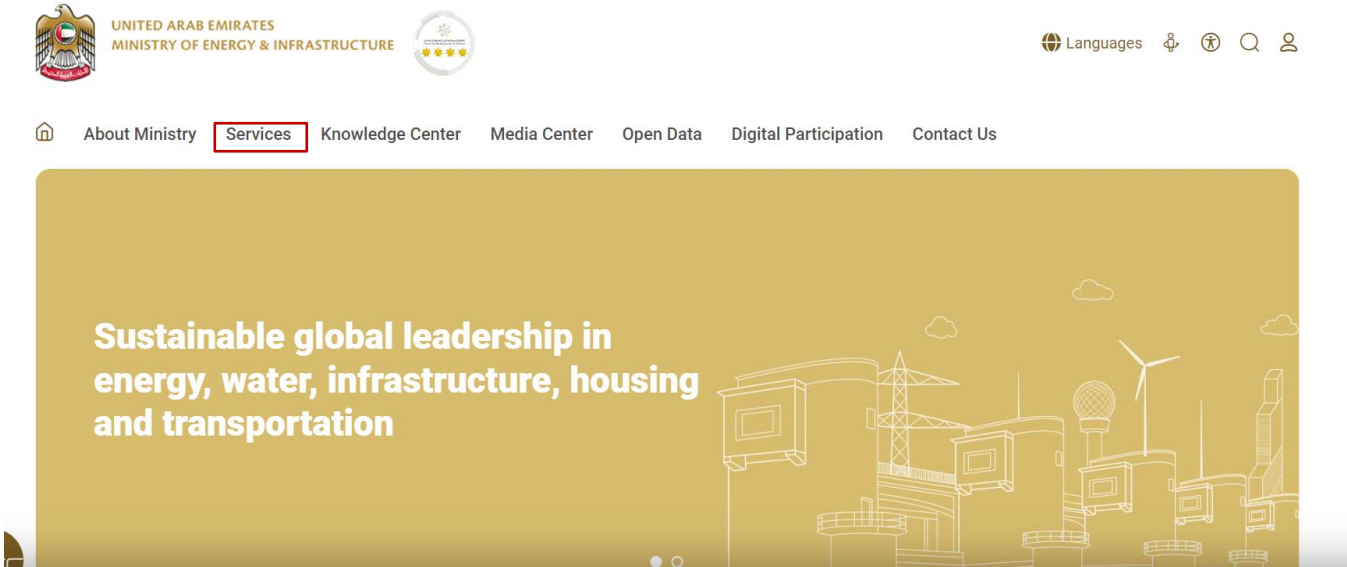
User Manual

Housing Assistance Loan Exemption

V 2.1

2024

2. Open MOEI website: <https://www.moei.gov.ae>
3. From the home page, go to “Services”.



4. Select “Zayed Housing Program”, then “Housing Services”, then “Housing assistance loan exemption Request”, you can view the service Info or start the service immediately.

Services

Type a service you are looking for



My Favourites

- All Services
- Most used services
- Inquiry Services
- Geological Services
- Zayed Housing Program
 - Housing Services (12)
 - Consultants Services (2)
- Infrastructure Services

Zayed Housing Services

Dwelling Disposal Request

Zayed Housing Services

Government House Ownership Request

Zayed Housing Services

Housing Arrears Assistance Scheduling Request

Zayed Housing Services

Housing assistance loan exemption Request

[View info](#) [Start](#)

Zayed Housing Services

Housing Assistance Request

Zayed Housing Services

Postponing or Reducing Housing Assistance Instalment Request

Home > Services > Housing assistance loan exemption Request

Housing assistance loan exemption Request

About the service

This service allows recipients of housing assistance to submit a request for exemption from the housing assistance loan.

Required documents

- Exemption request form from the beneficiary's heirs.
 - > A copy of beneficiary's death certificate
 - > A copy of Heritage Confinement.

Start Service
→

Register
→

Favorite
♥

Export
PDF

QR code

Scan the code to open this page on your mobile

5. Then it will redirect you to the Login page, you can login by using UAE PASS.



UNITED ARAB EMIRATES
MINISTRY OF ENERGY & INFRASTRUCTURE



Languages

Sign in to your account

Sign in with UAE PASS

A single trusted digital identity for all citizens, residents and visitors.

For more information please check the user manual from [Here](#)

Sign up for our newsletter

Stay in touch with the latest news from MOEI

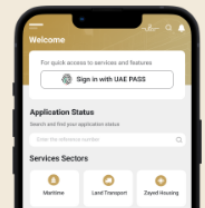


Enter the Email Address



Get more features

Download the mobile application



6. Fill the data in the form and click on submit .

Housing assistance loan exemption Request

برنامج الشيخ زايد للإسكان
Sheikh Zayed Housing Programme

Housing Assistance Request Information

Name		Auto App No	
Emirate	Dubai	Region	
Mobile No		Phone No	
E-mail ID		POBox No	

Fill Out The Loan Exemption Application Data

Type *
--Select--

Number Of Family Members *

Mobile *

Eg: 00971xxxxxxxx

Description *

33.33%
Form Completion

Save and Continue Later Submit Cancel

7. Fill the satisfaction survey about the eService, when the following pop-up shows up:

The screenshot shows a pop-up survey window titled "Customer Pulse Survey". In the top left corner is the United Arab Emirates coat of arms with the text "United Arab Emirates". In the top right corner is the "Customer Pulse" logo, which includes the Arabic text "نبض المتعامل" and "CUSTOMER PULSE", along with a close button (X). Below the logo is a language selector showing "English" with a dropdown arrow. The main survey question is "Overall, how satisfied are you about the service? *". Below the question is a horizontal bar containing seven white star icons. Underneath the stars, the text "Extremely Dissatisfied" is on the left and "Extremely Satisfied" is on the right. At the bottom center of the survey area is a grey "Next" button. A small "Customer Pulse" logo is also visible at the very bottom center of the pop-up frame.



English

Customer Pulse Survey

Based on your experience in getting the service. To what extent do you agree on the following statements?

	Extremely Disagree	Disagree	Somewhat Disagree	Neutral	Somewhat Agree	Agree	Extremely Agree
Availability & accuracy of Service information	★	★	★	★	★	★	★
Ease of Service accessibility in the Smart Application	★	★	★	★	★	★	★
Ease & Simplicity of Service Application Steps	★	★	★	★	★	★	★
Ease and Variety of payment options	★	★	★	★	★	★	★
Possibility of Service Status Tracking	★	★	★	★	★	★	★
Service Completion time was reasonable & within my expectations	★	★	★	★	★	★	★
Smart Application efficiency (no delays or errors in app)	★	★	★	★	★	★	★
Availability of Online Support	★	★	★	★	★	★	★

Previous Next





United Arab Emirates



نبض المتعامل
CUSTOMER PULSE

🗑️ 🌐 English ▾

Customer Pulse Survey

Is there anything else you would like to share with us?

Please select



2000 characters lefts

Kindly provide your mobile number or Email for follow up

Previous

Submit

